

- IT MANAGEMENT SERVICE OPERATION
- M365 OPERATION MANAGEMENT
- SUPPORT ONSITE SERVICE (SOS)
- REPORTING SERVICE

# ITMS

SPECIALISTS FOR YOUR DAY-TO-DAY BUSINESS

IT MANAGEMENT SERVICES

Never Lose Track of Your Hardware and Software

## DENTSU SOKEN HONG KONG LIMITED

To ensure sustainable quality of IT services, ITMS establishes a set of practices, or processes, constituting a service management system. There are industrial, national and international standards for IT service management, setting up requirements and good practices for the management system.

**Stay In The Know**

(852) 2829 0829  
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# 1

## Asset management service

- Hardware management
- Software management (software package)
- Network management (Local area network)

# 2

## Microsoft 365 Operation Management

## Vendor management service

- Cloud service management
- Internet connectivity

# 3

## Support Onsite Service (SOS)

## IT Regular Check up

- Inventory management

# 4

## Reporting Service

## IT Operation Management

- Active Directory (AD) construction and management
- File server management
- Software installation management
- Server performance monitoring
- Server backup operation management
- Internet policy application management
- Users policy application management
- Hardware setup service
- Network operation management

IT Asset Management & Operation

M365 Operation Management

# 1

IT MANAGEMENT SERVICES (ITMS)

# 2

# 3

Support Onsite Service (SOS)

# 4

Management Reports

Comprehensive overview of the hardware and software you are using - quickly and easily from a central location.

Convenient monitoring

Security & Security

Compliance

Efficiency

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